



# e2e Protective Monitoring – Pricing Document

## PRICING

There is an on boarding charge to cover the initial service setup, deployment of cloud sensors and tuning to provide a baseline to work with. There is then a monthly charge that varies based on the level of service and the number of IP addresses being monitored. All service levels can be mixed and matched depending on the volume required for each service level. For example, network switches and Wi-Fi devices could be set at Baseline and servers set at Enhanced or Premium.

Baseline Log Monitoring and Compliance Service		
Number of IP Addresses/Devices/Users monitored	Setup/on boarding	Per Month
1-32	£850.00	£311
33-64	£1,700.00	£596
65-128	£1,700.00	£900
129-256	£1,700.00	£1,873
257-512	£1,700.00	£2,278
513-1000	£5,300.00	£3,552
1001-2000	£5,500.00	£5,895
>2000	£7,500.00	As per the rate for 1001-2000 for each additional 2000 devices. See <b>Pricing Note</b> .

Baseline Protective Monitoring Service		
Number of IP Addresses/Devices/Users monitored	Setup/on boarding	Per Month
1-32	£850.00	£415.00
33-64	£1,700.00	£795.00
65-128	£1,700.00	£1,200.00
129-256	£1,700.00	£2,497.00
257-512	£3,500.00	£3,037.00
513-1000	£10,000.00	£5,093.00
1001-2000	£15,000.00	£9,193.00
>2000	£15,000.00	As per the rate for 1001-2000 for each additional 2000 devices. See <b>Pricing Note</b> .

Enhanced Protective Monitoring Service		
Number of IP Addresses/Devices/Users monitored	Setup/on boarding	Per Month
1-8	£1,700.00	£615.00
9-16	£1,700.00	£1,289.00
17-32	£1,700.00	£1,552.00
33-64	£1,700.00	£1,822.00
65-128	£1,700.00	£2,902.00
129-256	£3,500.00	£4,387.00
257-512	£8,000.00	£6,817.00
513-1000	£15,000.00	£11,137.00
1001-2000	£21,000.00	£20,243.00
>2000	£21,000.00	As per the rate for 1001-2000 for each additional 2000 devices. See <b>Pricing Note</b> .

Premium Protective Monitoring Service		
Number of IP Addresses/Devices/Users monitored	Setup/on boarding	Per Month
1-64	£3,500.00	£4,792.00
65-128	£4,500.00	£5,872.00
129-256	£7,500.00	£8,572.00
257-512	£9,950.00	£12,217.00
513-1000	£17,500.00	£20,587.00
1001-2000	£25,500.00	£33,743.00
>2000	£25,500.00	As per the rate for 1001-2000 for each additional 2000 devices. See <b>Pricing Note</b> .

**Pricing Note:** The Service has a +/- 5% flexibility for the number of devices monitored. For example, the 1001 – 2000 charge band would be applicable for up to 2100 devices. The number of devices monitored will be reviewed on a monthly basis to allow any agreed changes to be implemented and billed accordingly. Growth above 2000 Devices will be charged for in bundles of 100 additional devices based upon the equivalent per device charge for the appropriate 1000-2000 band multiplied by the number of additional devices. There is an additional 20% discount for total volumes above 6000 devices. A “device” means an IP address or distinct source or asset of log and or event information that is monitored and analysed for the purpose of identifying suspicious activity. A device may for example include EUDs, a physical or virtual server, a network firewall or switch, WAP, or storage system manager;

The standard service types above have been designed to address typical deployments and requirements for most customer needs. However some organisations may have more complex distributed environments and different security requirements and therefore we have a range of additional options to support this and provide fixed service prices for more complex service environments.

## ADDITIONAL OPTIONS

Additional Security Operations and Protective Monitoring Optional Services			
Service	Description	Setup/on boarding	Per Month
Additional Storage/Data Retention	Enable additional storage for increased data retention or log storage. This is priced Per 500GB per month	£ -	£50
Secure VPN Access	Installation of an e2e provided additional fixed VPN service to an existing Cloud	£850.00	£550.00
Event and Log Collector/Logger Appliance	For additional distributed collection locations	£1,500.00	£300.00
SIEM Virtual Appliance	Provides a proprietary receiver/collector, Log Management, SIEM/Correlation up to 5000 eps (Please note, this is not required for any standard implementations)	£7,500.00	£3,500.00
Network Discovery Software Appliance	For additional distributed discovery locations.	£1,500.00	£300.00
Vulnerability Scanning Software Appliance	Typically required for each additional 500 IP addresses. Also for additional distributed scanning locations.	£1,870.00	£440.00
Multifunction Sensor Bundle Appliance (1Gbps)	includes Traffic Analysis and Monitoring, Event and Log Management, Packet Capture, IDS	£1,500.00	£500.00
Multifunction Sensor Bundle Appliance (10Gbps)	includes Traffic Analysis and Monitoring, Event and Log Management, Packet Capture, IDS	£9,500.00	£1,500.00
IDS Sensor Appliance	Provision of an Intrusion Detection sensor	£1,500.00	£300.00
Custom Connector	Professional Services	As Per SFIA Rates	n/a
Customer specific Rules or Tuning	Professional Services	As Per SFIA Rates	n/a
Customised Monthly or Weekly Report	Professional Services	As Per SFIA Rates	n/a

Security Operations Collaboration and CERT Module (Small)	Provides additional capability for fully featured SOC and CERT capability including Portal, Document management, email, PGP and collaboration services, Knowledge Management (assumes availability of underlying cloud compute and storage services) Only available in addition to the Premium Service	£20,000.00	£10,000.00
Security Operations Collaboration and CERT Module (Medium)	Provides additional capability for fully featured SOC and CERT capability including Portal, Document management, email, PGP and collaboration services, Knowledge Management (assumes availability of underlying cloud compute and storage services) Only available in addition to the Premium Service	£30,000.00	£15,000.00
Security Operations Collaboration and CERT Module (Large)	Provides additional capability for fully featured SOC and CERT capability including Portal, Document management, email, PGP and collaboration services, Knowledge Management (assumes availability of underlying cloud compute and storage services) Only available in addition to the Premium Service	£35,000.00	£25,000.00
Remote Security Operation Office and Secure Printing	See separate e2e Manage Peripherals Service and e2e Managed Private Cloud Platform (PaaS) Service	-	-
Additional SOC/CERT End User Access Devices	See separate e2e Managed Peripherals Service for provision of fully managed Secure Desktops/Laptops/Tablets/Mobiles	-	-

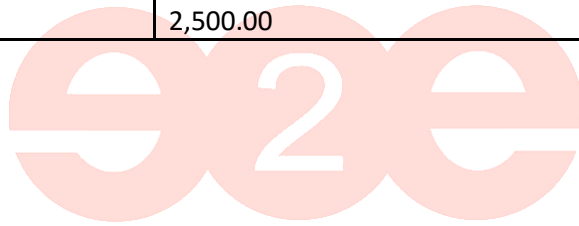
Security Operation Development and Test Environment (PaaS)	See separate e2e Managed Test and Development Service	-	-
Standalone Security Incident Case Management and Analyst Playbook Service	Per User (minimum 5 users) Requires a CC Fixed VPN or Mobile VPN	£1,850.00	£400.00
Abuse and Reputational Monitoring	IP Address Abuse and Reputation lookup and alerting service Per 100 IP addresses	£1,850.00	£500.00
Cyber Investigation and Analysis Service	As per Service Description. One sensor in used at one agreed location.	£8,500.00	£0.00
Office365 and Cloud SaaS monitoring	Per user as per Service Description. Available as a standalone or optional additional service to Baseline and Enhanced Service Level. Included with Premium Protective Monitoring Service Level if used. On-boarding only applies to the provision of standalone Office365 and Cloud SaaS services.	See Table below	See Table below

Where appliances are deployed within non e2e Clouds, appropriate IaaS and PaaS services need to be provided. (Minimum spec is 1 vcpu, 2GB ram, 20GB storage)

<b>Office365 and Cloud SaaS Protective Monitoring - Baseline</b>		
<b>Volume of Users</b>	<b>On-Boarding</b>	<b>Monthly charge per user</b>
1-9	£ 850.00	£ 6.50
10-25	£ 850.00	£ 5.20
26-50	£ 850.00	£ 4.88
51-100	£ 850.00	£ 4.55
101-250	£ 850.00	£ 4.23
251-500	£ 1,700.00	£ 3.90
501-1000	£ 1,700.00	£ 3.25
1001-5000	£ 2,500.00	£ 2.60
>5000	£ 2,500.00	£ 1.20

<b>Office365 and Cloud SaaS Protective Monitoring - Enhanced</b>		
<b>Volume of Users</b>	<b>On-Boarding</b>	<b>Monthly charge per user</b>
1-9	£ 850.00	£ 9.75
10-25	£ 850.00	£ 7.80
26-50	£ 850.00	£ 7.31
51-100	£ 850.00	£ 6.83
101-250	£ 850.00	£ 6.34
251-500	£ 1,700.00	£ 5.85
501-1000	£ 1,700.00	£ 4.88
1001-5000	£ 2,500.00	£ 3.90
>5000	£ 2,500.00	£ 2.30

<b>Office365 and Cloud SaaS Protective Monitoring - Premium</b>		
<b>Volume of Users</b>	<b>On-Boarding</b>	<b>Monthly charge per user</b>
1-9	£ 850.00	£ 13.00
10-25	£ 850.00	£ 10.40
26-50	£ 850.00	£ 9.75
51-100	£ 850.00	£ 9.10
101-250	£ 850.00	£ 8.45
251-500	£ 1,700.00	£ 7.80
501-1000	£ 1,700.00	£ 6.50
1001-5000	£ 2,500.00	£ 5.20
>5000	£ 2,500.00	£ 3.20





<b>Additional Incident Security Services</b>			
<b>Service</b>	<b>Description</b>	<b>Setup/on boarding</b>	<b>Charge</b>
Dedicated support resource with Major incident core hours	Per Day	n/a	£850.00
Dedicated support resource with Major incident out of hours and Saturday	Per Day	n/a	£1,275.00
Dedicated support resource with Major incident out of hours on Sunday	Per Day	n/a	£1,700.00
Dedicated 3rd party CREST support resource core hours	Per Day	n/a	£1,000.00
Dedicated 3rd party CREST support resource non-core hours	Per Day	n/a	£1,500.00
24/7 1 hour alerting and responding for Baseline	Only available on Baseline. One month Minimum. Uplift on standard charges.	n/a	250%
24/7 1 hour alerting and responding for Enhanced	Only available on Enhanced services. One month Minimum. Uplift on standard charges.	n/a	150%

<b>Other Security Services</b>		
Initial risk workshop and service alignment		<b>£0.00</b>
Advice and consultancy per day		<b>£900.00</b>
Security review, readiness and planning per day		<b>£900.00</b>
Incident Response / Hour		<b>£135.00</b>
Incident Response / Day		<b>£1,050.00</b>
Incident Response 10 day discount pack		<b>£8,500.00</b>
Incident Response 20 day discount pack		<b>£17,000.00</b>
Enhanced / Raised awareness per 24 hour period		<b>£1,150.00</b>
Enhanced / Raised awareness 10 day discount pack		<b>£10,000.00</b>

## MORE INFORMATION AND CONTACT DETAILS

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For more details on this service and to see the other services we offer visit

[www.e2e-assure.com](http://www.e2e-assure.com)

Enquiries, and more information is available on request, email [info@e2e-assure.com](mailto:info@e2e-assure.com) with any queries.

